



# Funds Transfer User Guide

Monex Securities Australia Pty Ltd

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## About This Guide

This guide takes you through the process of funds transfers in Monex account. Please note you will need to make the deposit payments through your bank first and then notify us on your client portal.

## Contact Information

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## Overview

Your Monex account allows you to submit different kind of funds transfer requests including:

- Making a deposit via POLi PAY
- Making a deposit via BPAY
- Making a deposit via wire transfer
- Making a withdrawal
- Making an internal transfer

Deposit payments will need to be made through your bank account and you will need to notify us on your Monex Client Portal. Deposit and withdrawal requests made before 12 a.m. will be processed in the next business day.

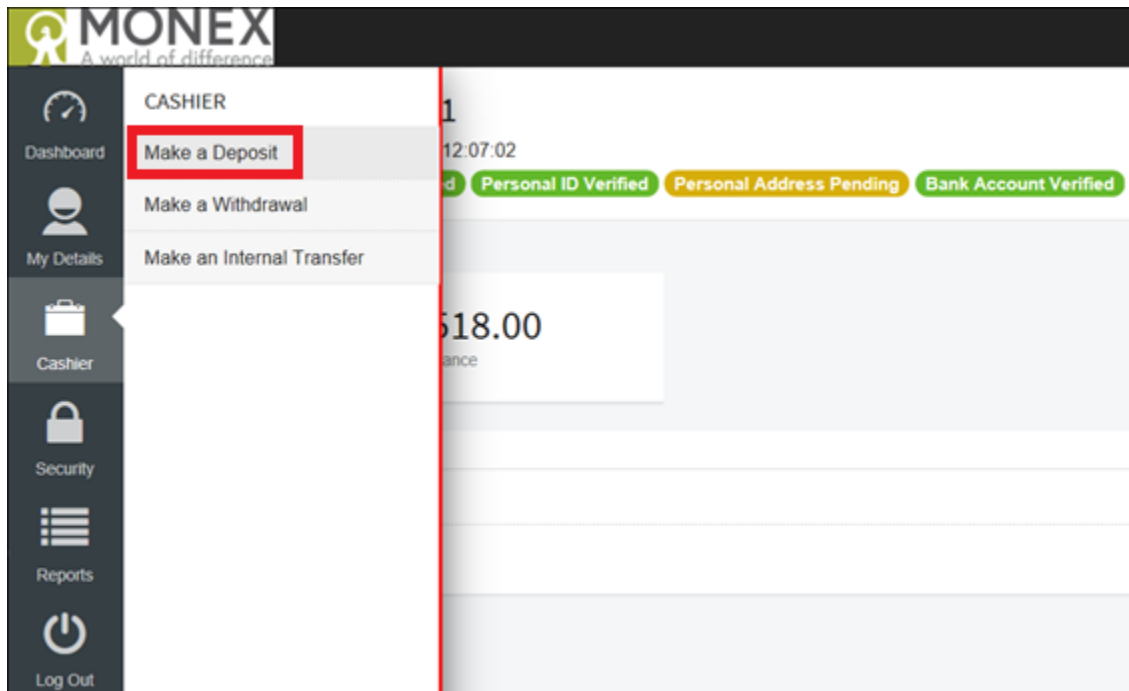
Funds Deposited to Monex account will go to your “wallet”. To use the funds for trading, you will need to transfer the funds from your wallet to your trading account.

Internal transfer allows you to transfer funds from wallet to trading account or from trading account to wallet. Internal transfer happens immediately.

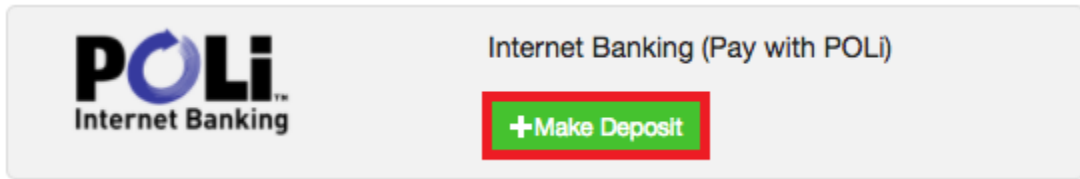
## Making a Deposit via POLi

Make a POLi payment through Monex online portal

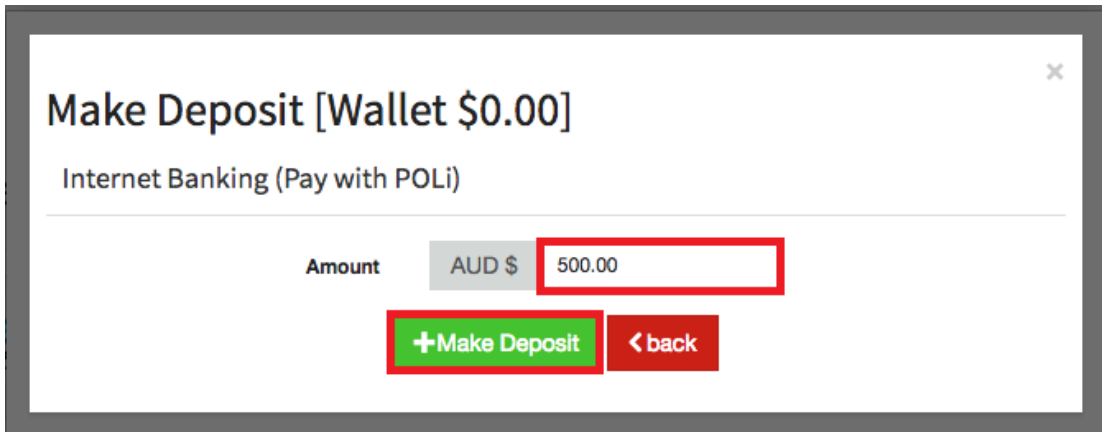
1. Open your internet browser, visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account
2. On the left menu, click **Cashier > Make a Deposit**.



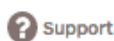
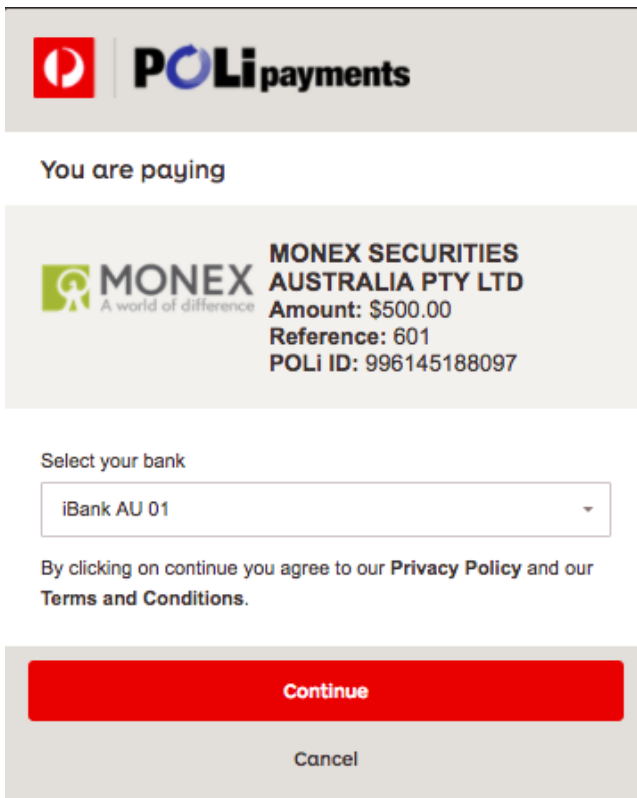
3. In the **POLi** Section, click **Make Deposit**.




4. Enter your deposit amount and click **Make Deposit**.




5. Select your bank and login.



6. Select the account you wish to transfer money from, then confirm your payment.

 **POLi**payments

You are paying

 **MONEX**  
A world of difference

**MONEX SECURITIES AUSTRALIA PTY LTD**  
Amount: \$500.00  
Reference: 601  
POLi ID: 996145188097

Selected bank

iBank



Please select the account you wish to transfer money from and click 'Continue'.


Account

Savings (123456) 98742364 (\$5,000,000.00 available) ▾


**Continue**

[Cancel](#)

 Security Information       Support

 **POLi**payments

You are paying

 **MONEX**  
A world of difference

**MONEX SECURITIES AUSTRALIA PTY LTD**  
Amount: \$500.00  
Reference: 601  
POLi ID: 996145188097

Selected bank

iBank



You are paying AUD \$500.00 to Monex Securities A from Savings (123456) 98742364 (\$5,000,000.00 available).

Please click 'Confirm' to complete your transaction.

**Confirm**

Change Account

Cancel

 Security Information       Support

Notes:

\* Please be sure that you have given us your bank account details, you can add the details via My Details > Account Settings > Bank Account

\* The bank account must be held in the same name as your trading account.

### Check your payment status

7. Your payment status will be shown on the screen after you submit a payment. You can also check your payment status on the bottom half of your deposit page.

Your POLi payment will be allocated to your wallet account immediately, you will need to use the internal transfer function to transfer the funds from your wallet account to trading account then you can start to trade.

If your payment status is “Processing”, please wait for one business day, one of our friendly staff will provide assistance to you shortly.

The screenshot shows the MONEX user interface for a user named Mr DemoShopper. The page displays a 'Payment Successful' message with a green button to 'Go to Internal Transfer page'. Below this, the 'Transaction Details' section lists the following information: Amount: AUD \$500.00, Bank Name: iBank AU 01, Account Name: Mr DemoShopper, BSB: 123456, Account number: 98742364, POLi ID: 996145188097, Bank Receipt Number: 77054061-290733, and Transaction Date and Time: 2018-04-24 11:31:08. At the bottom, there are three deposit options: Bank Wire Transfer, iBPAY, and POLi Internet Banking, each with a '+Make Deposit' button.

### Deposit Transactions

10 records per page

Search:

Transaction Number	Date	Transaction Type	Service Chanel	Amount	Status
1	2018-04-27 12:07:30	wallet	POLi-Pay	\$505.00	Success
2	2018-04-27 11:16:22	wallet	POLi-Pay	\$504.00	Processing
3	2018-04-27 10:14:11	wallet	POLi-Pay	\$503.00	Processing

## Making a Deposit via BPAY

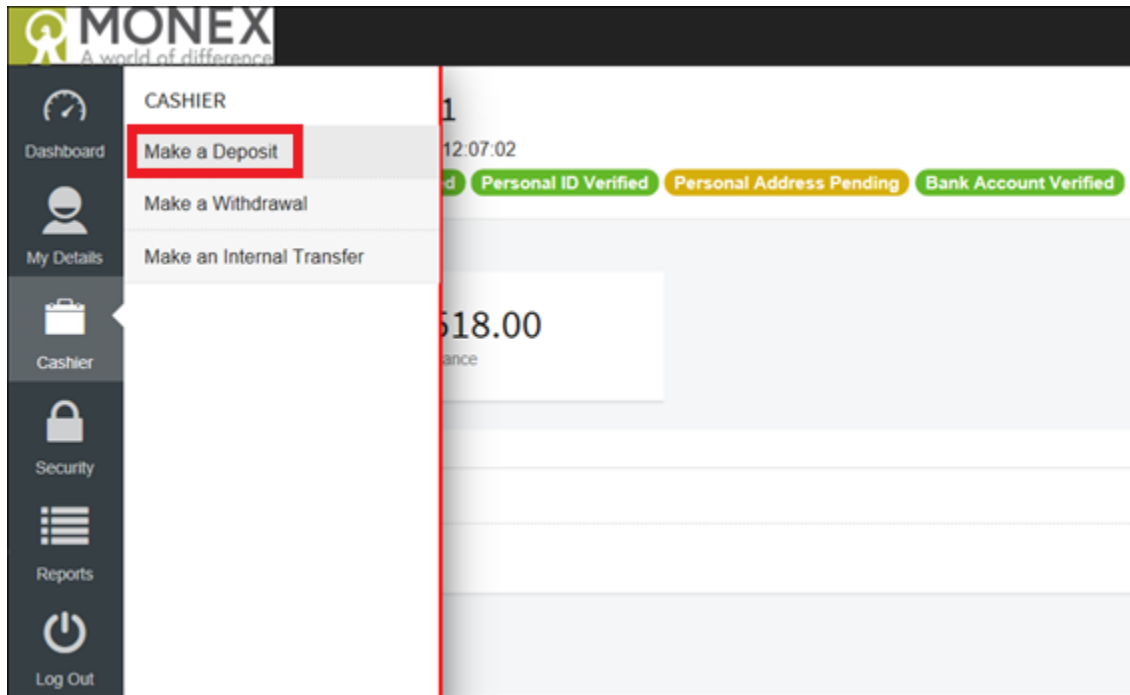
### Make a BPAY through your bank

1. Our biller code and your Client Reference Number can be found at your Monex Client Portal **Cashier > Make Deposit > BPAY Make Deposit**.

Please note your reference number will be available in your Client Portal after your account application is approved.

### Give us your BPAY details

2. Open your internet browser, please visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account.
3. On the left menu, click **Cashier > Make a Deposit**.



4. In the **BPAY** Section, click **Make Deposit**.



5. Enter your deposit amount and select a date, then click **Make Deposit** to submit. Please remember to **provide us your receipt number** to accelerate your funding process.



# BPAY

You can fund through BPAY payments by using Monex Australia's Biller Code and your Customer Reference Number (CRN) shown below.

Your Customer Reference Number will be available after your account is approved.

## Stock Trading Account



Biller Code : [REDACTED]  
Ref : [REDACTED]

### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

- Step 1 : Record your BPAY Biller Code and Customer Reference Number.
- Step 2 : Log on to Phone or Internet banking with your Bank.
- Step 3 : Enter your Biller Code and customer reference number details into the "BPAY" or "Pay a bill" section of your Phone or Internet banking.
- Step 4 : Record your receipt number.

Biller Code	676056
Biller Name	MONEX SECURITIES AUSTRALIA PTY LTD
Customer Reference Number for Share Trading Account	17110007800

Amount

Select account To Deposit

Date

Your Receipt Number

[+Make Deposit](#)

[←back](#)

## Check your payment status

6. Your payment status will be shown on the bottom half of your screen. The status will be updated in the next business day. Your funds will be ready in your Monex wallet account until the status changed to "Success". you will need to use the internal transfer function to transfer the funds from your wallet account to trading account then you can start to trade.

The screenshot shows the Monex interface with two '+Make Deposit' buttons. Below them is a search bar and a table of transactions.

Transaction Type	Date	Service Channel	Amount	Status
wallet	2017-09-01 01:37:37	BPAY	\$1,000.00	Successed
wallet	2017-09-01 01:32:02	BPAY	\$10,000.00	Processing

## Making a Deposit via Wire Transfer

### Make a wire transfer through your bank

1. Make a wire transfer through your bank

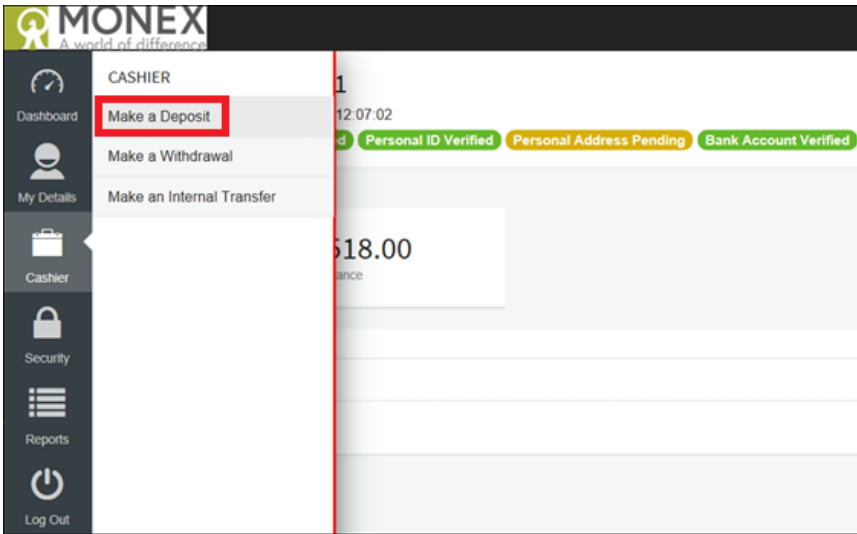
Our bank account details shown as below

<b>Bank Name</b>	Commonwealth Bank of Australia
<b>Branch Address</b>	309-315 George St, Sydney, NSW, 2000
<b>Account Name</b>	MONEX AUST - CLIENT SEGREGATED TRUST ACCT
<b>BSB</b>	062 009
<b>Account Number</b>	10931505
<b>SWIFT Code</b>	CTBAAU2S

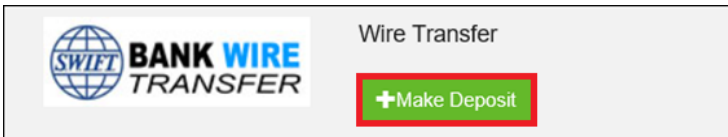
**Remember to keep your receipt and upload it to our online platform.** If your deposit amount is over AUD 10,000, we may require a bank statement from you.

### Give us your wire transfer details

2. Open your internet browser, please visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account.
3. On the left menu, click **Cashier > Make a Deposit**.



- In the **Wire Transfer** Section, click **Make Deposit**



- Enter your deposit details and click **Make Deposit** to submit. please also upload your **payment receipt**. If your deposit is over AUD 10,000, we may require a bank statement from you.

**Make Deposit [Wallet \$0.00]** ✕

Bank Transfer Information

Bank Name	Account Name / BSB	Account Number
Commonwealth Bank of Australia (CBA)	MONEX AUST - CLIENT SEGREGATED TRUST ACCT BSB - 062 009	10931505

\*For international transfers to CBA, the SWIFT code is CTBAU2S  
\*Please note that we do not accept cash/cheque deposit or any third party payments.

Bank Name:

Amount:

Select account To Deposit:

Date:

Payment Receipt:  No file chosen

Remark:

### Check your payment status

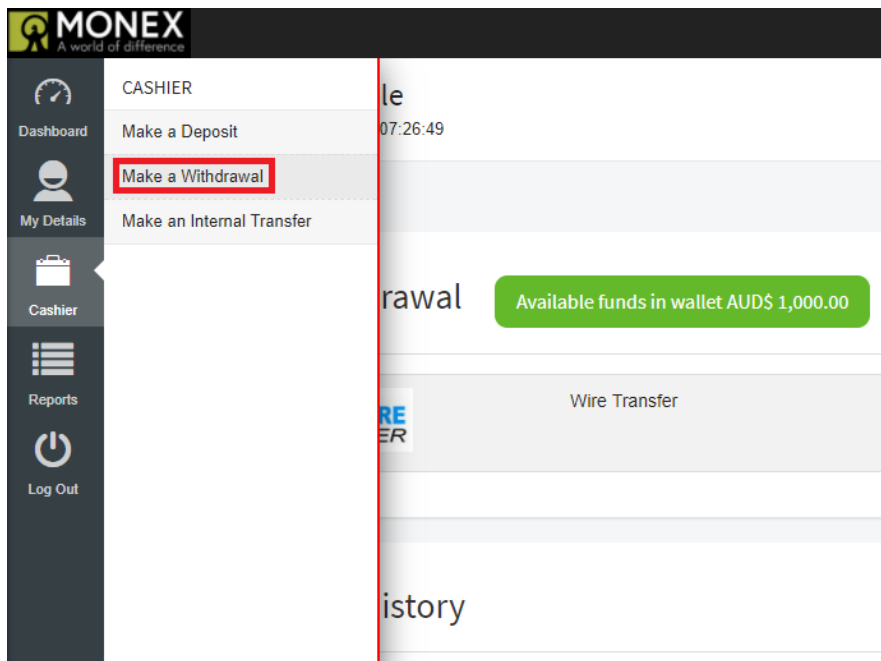
6. Your payment status will be shown on the bottom half of your screen. The status will be updated in the next business day. Your funds will be ready in your Monex wallet account until the status changed to "Success". You will need to use the internal transfer function to transfer the funds from your wallet account to trading account then you can start to trade.

## Making a Withdrawal

Please note you will need to register your bank account information in advance in order to make a withdrawal request.

### Submit a withdrawal request

1. Open your internet browser, visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account
2. On the left menu, click **Cashier > Make a Withdrawal**



3. Click **Make a Withdrawal** and enter your withdrawal details. Please note the withdrawal bank account name should be the same as your Monex account. We do **NOT** accept any **Third party** bank account withdrawal requests. We may require an online banking screenshot to confirm your bank details.

Hello Kevin Sample

Registration date: 2017-08-28 07:26:49

## Make a Withdrawal

Available funds in wallet AUD\$ 1,000.00



Wire Transfer

[+ Make a Withdrawal](#)

## Withdrawal History

10 records per page

Transaction Number

Date

Showing 0 to 0 of 0 entries

## Make a Withdrawal

Bank Transfer Information AUD 1,000.00

Bank Address(Country)	Australia
Account Name	Kevin Sample
Bank Identifier(BSB)	123456
Account Number	123456789
Name of Bank or Financial Institution	Sample Bank
Branch location	123456789
Amount	AUD \$ 1000

[+ Make a Withdrawal](#)


[< back](#)

## Check your withdrawal status

4. Your withdrawal request will be processed in the next business day. The status can be found on **Withdrawal History**. Your withdrawal request will be completed successfully only when the status changed to "Success". If you have any queries please email us: [services@monexsecurities.com.au](mailto:services@monexsecurities.com.au)

Hello Kevin Sample  
Registration date: 2017-08-28 07:26:49

Make a Withdrawal Available funds in wallet AUD\$ 0.00

 Wire Transfer Make a Withdrawal

Withdrawal History

10 records per page Search:

Transaction Number	Date	Type	Amount	Status
58	2017-08-30 10:24:48	Wire Transfer	\$1,000.00	Processing

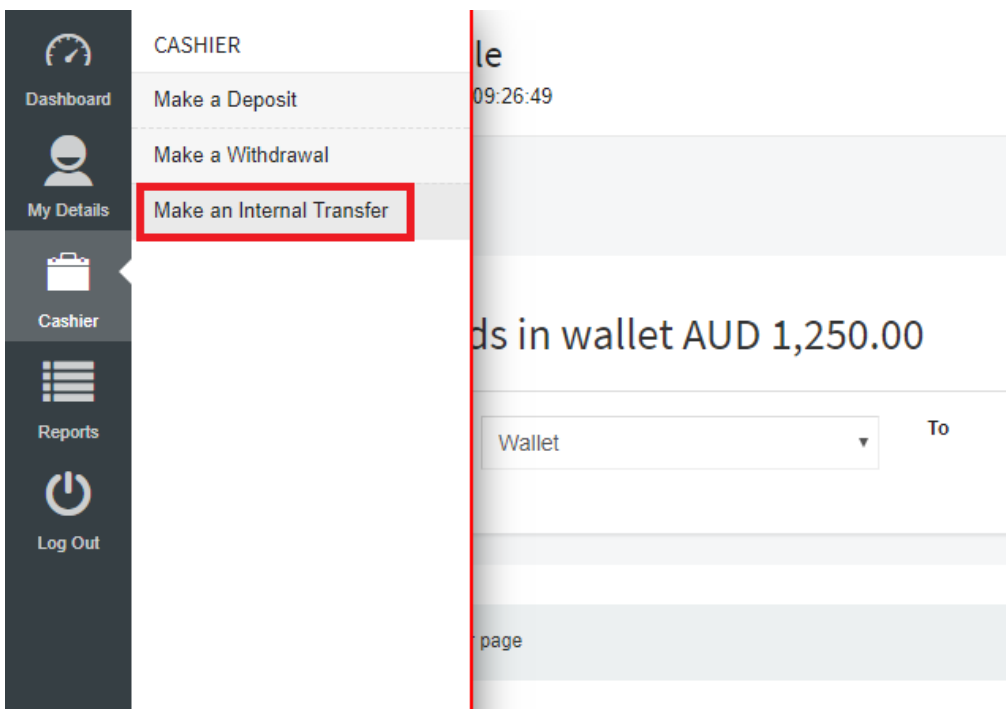
Showing 1 to 1 of 1 entries Previous 1 Next

## Making an Internal Transfer

Please note you will need to have successfully deposited funds into your wallet account in order to make an internal transfer.

### Submit an internal transfer request

1. Open your internet browser, please visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account.
2. On the left menu, click **Cashier > Make an Internal Transfer**.



The screenshot shows the 'CASHIER' menu on the left side of the interface. The menu items are: Dashboard, My Details, Cashier, Reports, and Log Out. Under the 'CASHIER' section, the following options are listed: Make a Deposit, Make a Withdrawal, and Make an Internal Transfer. The 'Make an Internal Transfer' option is highlighted with a red box. The main content area on the right shows a partial view of the 'Make an Internal Transfer' form, including a dropdown menu for 'Wallet' and a 'To' field. The text 'Available funds in wallet AUD 1,250.00' is visible above the form.

3. Select transfer from Wallet to Account or from Account to Wallet, enter the amount you want to transfer, then click **Update > Transfer**.

Hello Kevin Sample  
 Registration date: 2017-08-28 09:26:49

Available funds in wallet AUD 1,250.00

Transfer  To  Amount

### Check your internal transfer status

4. Check the status on the platform, Your transfer will be completed successfully when the status changed to "Success". If you have any queries please email us: [services@monexsecurities.com.au](mailto:services@monexsecurities.com.au)

Available funds in wallet AUD 250.00

Transfer  To  Amount

10 records per page Search:

Account Number	Account Type	Account Balance
CA10296352 (Live)	Custom	AUD 1250.00

Showing 1 to 1 of 1 entries

### Internal Transfer History

10 records per page Search:

Transaction Number	Date	Type	Amount	Ticket	Status
108	2017-09-01 11:33:21	Deposit to:CA10296352	\$1,000.00	0	Successful
107	2017-09-01 11:31:44	Withdrawal from:CA10296352	\$1,000.00	0	Successful
106	2017-09-01 11:31:33	Deposit to:CA10296352	\$1,000.00	0	Successful
84	2017-08-30 17:17:09	Deposit to:CA10296352	\$250.00	0	Successful

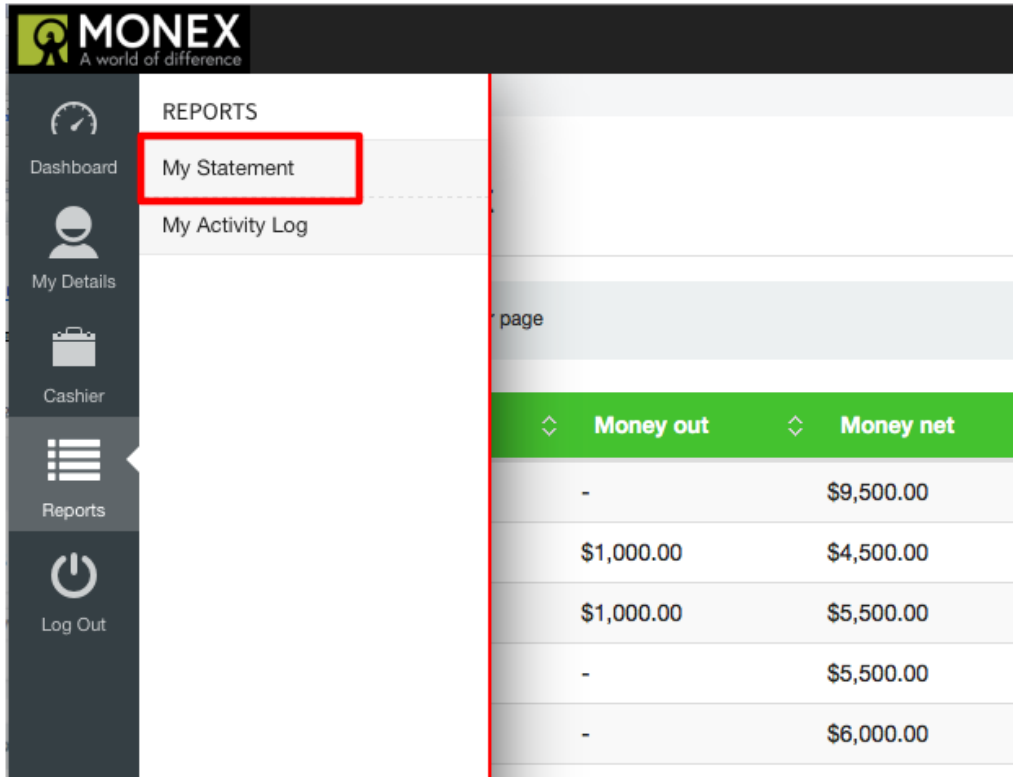
## View Funding History

You can view your funding transactions history including:

- Deposit via BPAY
- Deposit via Wire transfer
- Withdrawal
- Internal transfer

### Check your funding history

1. Open your internet browser, please visit [www.monexsecurities.com.au](http://www.monexsecurities.com.au) and login to your account.
2. On the left menu, click **Reports > My Statement**.



The screenshot shows the MONEX web application interface. The top header features the MONEX logo with the tagline "A world of difference". A dark sidebar on the left contains navigation icons and labels: Dashboard, My Details, Cashier, Reports, and Log Out. The Reports section is expanded, showing a sub-menu with "My Statement" (highlighted with a red box) and "My Activity Log". The main content area displays a table with the following data:

◇ Money out	◇ Money net
-	\$9,500.00
\$1,000.00	\$4,500.00
\$1,000.00	\$5,500.00
-	\$5,500.00
-	\$6,000.00

(Version 1.4)